



Villa Panoramica

House Manual

Welcome to Villa Panoramica.

We hope you enjoy the house, gardens, pool and the beautiful village of Lucignano. Villa Panoramica is a historic property within the medieval centre of the village, and we ask guests to enjoy it as they would their own holiday home, while being considerate of the property and our neighbours.

Air Conditioning

The air-conditioning system cools the rooms very quickly, so there is normally no need to leave it running when you are out or to turn it on well in advance.

Please keep windows and doors closed while the air conditioning is operating, and **turn it off when leaving the room or the property**. There is no need to turn it on in advance — the rooms cool very quickly, usually within a few minutes.

Important

When cooling, please do not set the temperature below 22°C.

Electricity is particularly expensive in Italy, so we appreciate your help in avoiding unnecessary use of the air conditioning.

Kitchen extraction hood

The kitchen has a very powerful commercial extraction hood. **When using the extraction hood for cooking, please turn off the air conditioning in the kitchen/living area.**

The extraction system moves a very large volume of air, so the air conditioning cannot operate effectively while the hood is running.

Pool & Outdoor Areas

The pool and outdoor areas are available for guests to enjoy during the day and evening.

Please take care around the pool, and **children must be supervised by an adult at all times.**

The pool area can become slippery when wet, so please take care when walking around the pool.

Pool hours

Please do not use the pool after 10:30 pm.

Please be considerate of our neighbours and keep noise to a reasonable level, particularly in the evening. Loud music and excessive noise are not appropriate outdoors late at night.

Pool Lighting

Please turn off the pool lights by 10:00 pm, out of consideration for our neighbours.

Please do not interfere with the pool equipment, pumps or other technical equipment. If something does not appear to be working correctly, please contact Lolita rather than attempting to reset or repair it.

Fireplaces

The fireplaces are traditional open fireplaces and can be enjoyed during your stay.

Please do not leave a fire unattended, and **make sure all fires are fully extinguished before going to bed or leaving the property.**

Please use only the appropriate firewood and follow any instructions provided at the property.

The fireplaces are a wonderful part of the character of Villa Panoramica, and we hope you enjoy using them when conditions are suitable.

Waste & Recycling

Lucignano has separate collection for different types of waste. Please follow the local collection system during your stay.

Collection days

- **Plastic and cans:** Monday
- **Paper and cardboard:** Wednesday
- **General / non-recyclable waste:** Friday

For these three collections, the appropriate waste should be placed **outside between 7:00 and 9:00 am**.

Organic waste & glass

Organic waste and glass can be taken to the designated collection bins around the town at any time.

Glass disposal is possible at **Piazza dei Caduti**, the piazza that Villa Panoramica overlooks.

Further information about waste collection is available at the property.

Please do not leave waste loose in the kitchen or outside the house.

Kitchen & Appliances

The kitchen is fully equipped for normal holiday cooking.

Please use the appliances sensibly and, where possible, avoid running several high-power appliances simultaneously.

In particular, please remember that the **kitchen extraction hood and the air conditioning in the kitchen/living area should not be operated together**.

Please switch appliances off after use.

Gardens & Terraces

The gardens and terraces are for you to enjoy. Please treat the plants, outdoor furniture and other fittings with care.

Outdoor furniture can be moved for normal use, but please return it to a sensible position afterwards.

Noise & Neighbours

Villa Panoramica is in the historic centre of Lucignano and is surrounded by permanent residents and other properties.

We want you to enjoy the outdoor spaces, but please be considerate of our neighbours, particularly in the evening.

Loud music and excessive outdoor noise late at night are not appropriate.

Pets

Pets are welcome by prior arrangement.

Please ensure that pets are supervised and do not damage furniture, gardens or other parts of the property. Please also clean up after pets in outdoor areas.

Water & Electricity

Please use water and electricity thoughtfully.

In particular, please avoid leaving air conditioning, heating, lights or other equipment operating in empty rooms.

There is no need to leave systems running when the property is unoccupied — the house's systems are designed to bring the rooms to a comfortable temperature quickly.

Please do not alter electrical, heating, pool or other technical controls that are not intended for guests.

If Something Goes Wrong

Please report any problems promptly. A small issue is usually much easier to deal with before it becomes a larger one.

Please do not attempt repairs to electrical, pool, heating, air-conditioning or other technical equipment.

If something is not working correctly, please contact Lolita and she will arrange assistance.

Before You Leave

Before your departure, we would appreciate a few simple things to help leave the villa ready for the next guests: Please close windows and doors.

- Switch off air conditioning and heating in rooms that are not in use.
 - Ensure fireplaces are completely extinguished.
 - Leave the kitchen reasonably tidy and appliances switched off.
 - Return outdoor items to their usual places.
 - Place waste in the appropriate containers.
 - Let Lolita know promptly if anything has been damaged or is not working.
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Need Assistance?

If you have any questions or need assistance during your stay, please contact:

Lolita Bonsi

Property Manager

WhatsApp or mobile: **+39 338 611 6726**

She is your first point of contact for anything practical during your stay.

Thank You

Thank you for taking care of Villa Panoramica during your stay. We hope you enjoy the house, the gardens, the pool and the beautiful village of Lucignano.

We wish you a wonderful stay.

Buon soggiorno!

Stuart & Catherine

Villa Centro Storico

Enjoy your stay.

Buon soggiorno!

Villa Centro Storico

Lucignano, Tuscany

www.villacentrostorico.com